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Property Owner Resources

Events and Education

The **2025 CHA Owner Symposium** was held on September 25, 2025. Now in its 16th year, this day-long event was held at CHA Headquarters and featured three general sessions, including an “Ask Us Anything” Town Hall with CHA staff.

[HCV Property Owner Briefing: Get Started with the HCV Program](#)

Featured Webinars

OS25 Webinar Series: Home Improvement 101

Conducting property maintenance can be stressful and costly but we’re here to help you streamline the process and create the ultimate maintenance checklist. From small repairs to major projects, we’ll discuss maintenance tips and tricks that will keep both your wallet and your tenants happy.

Thursday, November 6, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

OS25 Webinar Series: How to Successfully Run Your Property Like a Business

Your rental property is a business ... so you should treat it like one! Join us to learn how to optimize your property’s profitability and how factors such as tenant retention, marketing and expense management can help set your rental business up for success.

Thursday, December 4, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

Chicago City Services

Did you know rodent control, forestry and graffiti removal are some of the services provided by the city of Chicago's Department of Streets and Sanitation (DSS)? Join us to learn more about all the critical services the Department provides and how its team of over 2,000 can help improve your community.

Tuesday, December 9, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

Can't make a session or looking for a specific topic? There are dozens of on-demand webinars available online. [Click here](#) to view the most popular recordings of all our past sessions.

Have an idea about HCV Education and Events? We want to hear from you! Whether you've never attended one of our sessions before, or attend every week, share your suggestions. [Click here](#) to complete a short survey.

Forms & Documents

[CHA Mobility Areas Map](#)

[CHA Utility Allowances - HCV](#)

[Fraud Report Form](#)

[HCV Change of Ownership/Management Packet](#)

[HCV Direct Deposit Authorization](#)

[HCV Health and Wellness Program](#)

[HCV Tax Savings Program Application - 2025](#)

[HCV Tax Savings Program Housing Authority Contact List](#)

[HUD 52580 Inspection Checklist](#)

[Payment Processing Calendar - 2025](#)

[PBV Change of Ownership/Management Packet](#)

[PBV Direct Deposit Authorization](#)

[Problem Property Form](#)

Guides and Videos

[HCV At a Glance Flyer](#) | [HCV en resumen](#)

[HCV Owner Portal FAQs](#)

[HQS Inspection Guidebook](#)

[Property Owner Guidebook](#)

[Video: How to Upload Comps to AffordableHousing.com](#)

[Video: How to Use the Affordability Calculator](#)

Owner News — A Newsletter for HCV Property Owners and Managers

Owner News is CHA's bi-monthly e-newsletter, designed specifically for HCV and PBV property owners and managers. In each issue, you can expect to find information on recent policy or resource changes, timely reminders, helpful tips for navigating the program and upcoming events or educational opportunities.

Check out the latest issues below:

[October 2025](#)

[August 2025](#)

[June 2025](#)

[April 2025](#)

[February 2025](#)

[December 2024](#)

[November 2024](#)

[October 2024](#)

[September 2024](#)

Looking for previous issues of *Owner News*? Log in to your [HCV Owner Portal](#) account and click on 'Resources' within the site menu.